

TICKETING STEPS and TIPS for viewing 2021 OSCAR® SHORTS and other DFT @ HOME films

When purchasing access to the Oscar Shorts using the DIA website, the user first needs to click on the “tickets” link to reserve tickets, which will take you to the *Eventive* ticketing page. There you’ll create (for free) an account with *Eventive*. When you click on the PURCHASE TICKET or WATCH NOW or UNLOCK NOW button on the *Eventive* page for any of the three Oscar Shorts categories— animation, live-action, documentary, or the “bundle” of all three categories - you will see an account registration form that needs to be filled out. First field is an email address. After an email address is entered, click CONTINUE. Next, you'll be asked to enter your name; then a password, then the password must be confirmed by retyping in the next field.

After that, you'll be asked to enter a credit card number, the expiration date, the card's CCV security number (three digits on the back of MasterCard and Visa cards; four digits on the front of American Express cards), and the card's billing zip code.

The account should then be successfully created, indicated by a small grey circle on the *Eventive* page's upper right-hand corner, which should have the new user's initials in it.

Information should be entered carefully when initially creating an account, or else some steps will have to be repeated. Once created, the account can be accessed easily by clicking on the grey ball at the top of the *Eventive* page containing the user's initials, to log in and make another purchase. (Once your account is registered, it can be used to purchase many other films presented through the year via DFT@Home.)

Immediately after purchasing a ticket, the user receives an emailed confirmation and receipt, which contains viewing details such as the window of availability (72 hours for each Oscar Shorts category, with multiple viewings available within that time), a WATCH NOW button, and a direct link to the *Eventive* help page.

You can watch the shorts in each category as many times as you like during the 72 hour period, once you begin watching that category. That applies to each category you purchase; if you have the bundle of all three categories, you'll be able to view the films in each category as many times as you like during the 72 hour window which starts when you begin watching that category. You could, for example, watch documentaries for 72 hours starting on a Tuesday, and then, the following Sunday (or any day), begin watching the animation category with another 72 hour window. The window begins when you press “play” for any particular category. No need to binge-watch!

Once the account is created, the user can instantly purchase and watch any of the films desired on a computer or other mobile device, or on HDTVs with streaming devices such as Roku, Amazon FireStick and Apple TV.

To watch your film on a flat-screen TV, the identical account information (email address and password) must be used to register the *Eventive* app, which can be downloaded free of charge

on Roku, Apple TV, Amazon FireStick etc. All films purchased with the user's *Eventive* account (created on computer) will appear in the app as well (on Roku, FireStick etc.), for immediate high-definition viewing on HDTVs.

In case of problems, look at the top of the *Eventive* purchase page on your computer to find the words "NEED HELP." By clicking on those words, the user is taken to a list of Frequently Asked Questions that explain all of these steps and solutions in even greater detail. At the bottom of that page is a button for live online chat with an *Eventive* staff tech person, to walk the user through the setup process and answer any and all other questions and problems.